

An AIRINDIA APPROACH WORTH EMULATING

Some years back

The government ruled

That 30% of

Airhostesses should be from

Disadvantaged group- SC/ST.

Air India had been hiring

Girls from 5 star families

Until then.

The person in charge

Did not respond mechanically

To this directive.

He responded creatively.

Instead of the conventional

One month training

For airhostesses,

He arranged

A four month training

For this set of candidates.

And this class

Of Air hostesses

Measured up,

Thanks to this approach;

The socially disadvantaged
Need to be helped
Through special dispensation .
At the same time
The way this is done
Should not handicap and
Hurt the concerned.
I wish
This Air India approach of yester years
Infact of JRD days
Is adopted
By all the government units.
The extra time
And the extra effort
Would be worth taking
It will help all concerned.

The concerned peope
Need not feel small
Or forced to make up
By a show of arrogance.

The public will not
Be inconvenienced.

I have seen

The 'other' approach

In some nationalised banks

And government offices,

I felt

This pathetic situation or feeling helpless situation

Is avoidable